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Date: 6/19/2015

GAIN Report Number: BR 0969

Brazil

Post: Brasilia

Success Story FAS Helps U.S. Dairy Shipment to be Released at Brazilian Port

Report Categories:
Export Accomplishments - Border Facilitation

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Report Highlights:
In May 2015, the U.S. Dairy Export Council requested assistance from FAS Brasilia to intervene on the release of a U.S. commercial shipment of U.S. dairy ingredient: whey protein concentrate. The shipment was stuck at port due to a problem with the U.S. health certificate. After discussions with MAPA, the exporter, and USDA/Washington, the shipment was released.

General Information:

In May 2015 the U.S. Dairy Export Council (USDEC) requested assistance from FAS/Brasilia to intervene on the release of a U.S. commercial shipment of U.S. dairy ingredient, whey protein concentrate (WPC-80), from a U.S. dairy exporter in Idaho. USDEC explained that the company was having problems at the port to release a container due to problem with the health certificate issued by the USDA's Agriculture Marketing Service (AMS). FAS Brasilia resolved the health certificate problem by explaining the proper procedure to the exporter and highlighting that the U.S. plant involved was registered with two different names at the USDA web page. FAS Brasilia also helped with documentations complexities and the exporter was able to have its container released, valued at $300,000 into Santa Catarina port (south of Brazil).

FAS Brasilia investigated the cause of the problem with the health certificate and intervened over three weeks to facilitate this export. FAS Brasilia gives expert advice to exporters, customs agents, freight forwarders and Brazilian importers about the correct documentation procedures, and logistics to successfully export to Brazil.